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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a residential customer of Sonic internet. They provide internet access via fiber to my home. I happen to work from home and reasonably priced, high-speed access is required for my job, which involves working on customer computer systems and using video conferencing. Big companies with ATT and Comcast offer much lower speeds at a much higher premium than Sonic. I have tried both ATT and Comcast and their service was not good, fraught with interruptions that critically hampered my ability to work with my customers. Their customer service was even worse. Working with Sonic has been a pleasure. In the few times that I have had to contact their customer service, they have been actually helpful. This is the kind of service that you can't get with the giant companies.

I believe that competition in the broadband field is not only good, but a necessity. People like me need options other than bad (ATT) or even worse (Comcast). We need reasonable prices and we need good customer service. Living in a rural area, there isn't a lot of options for internet service. I'm just glad that Sonic was able to provide the service I need at a price I can afford and with great customer service to boot!

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